



*****Complete and provide any applicable information to assist in the Service and Repair of this coil. Provide as much detail as possible. Place hard copy of form inside the shipping container with the coil*****

Field Engineer Name:	
Field Engineer Phone Number:	
Field Engineer SSO:	

Date:	
Dispatch / RFS Number:	
Coil Part Number:	
Coil Serial Number (Failed Coil):	
Coil Serial Number (New Coil):	
Coil Manufacturer: :	GEHC Coils /USAI Medrad Invivo Other _____
Order Number:	
System ID Number:	
Software Version:	

Did new coil resolve the service request?	NO	YES
Is this the only coil with this fault?	NO	YES
Is this the first reported failure?	NO	YES

Reason for Return -Check all that apply and provide detail.

	Failed on Install / Failed on Arrival (FOI, FOA) <i>If yes, provide additional details below to assist in repair/service</i>
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	Patient Warming or Safety <i>If yes, MUST complete Trackwise. Provide Trackwise number: _____</i>
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	Proactive Replacement
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	<p>Coil ID Defect <i>If yes, provide additional details below to assist in repair/service</i></p> <p><i>Use this space to describe Coil ID default:</i></p>
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	<p>Mechanical or Physical Damage <i>If yes, provide additional details below to assist in repair/service</i></p> <p><i>Use this space to describe mechanical or physical damage:</i></p>
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	<p>Electrical Problems or Failures such as Open, Shorts or Intermittent <small>Example: Multicoil bias fault detected, open circuit.</small></p>
	Is this the only coil with this fault? If more than one coil troubleshoot system issue, verify cables/connector are not damaged
	Is this the first reported failure?
	Do any other coils that plug into same connector also have same type of fault?
	Check the system and coil connections. Are there any bent pins or connections?
	<p><i>Use this space to describe electrical problems. Enter or attach entire error log info. Include any other data</i></p>



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Image Quality (IQ)			
If yes, provide additional details below to assist in repair/service Example: Coil is showing signs of shading, artifacts and low signal. If SNR fails this coil only, no further info needed. Record SNR results in next tab.			
Check all observed artifacts	Shading	Zipper / Noise Bands	Distortion
	Corduroy	Ghosting	Other (Describe below)
	Only Coil with Fault		
	Multiple Occurrences		
	Low Overall SNR		
	Fat Sat Uneven		
	SNR Test Failure (Record Data on attached Data Sheet)		
<i>Use this space to describe additional IQ details or observations</i>			



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Generic SNR Data Collection Sheet

Note: Based on your system coil, make copies and use as many generic SNR data sheets as needed
 Channel Mode (Example 8NV Head Mode) _____

Channel / ROI	Signal	Noise	SNR	
1				<input type="checkbox"/> PASS <input type="checkbox"/> FAIL
2				<input type="checkbox"/> PASS <input type="checkbox"/> FAIL
3				<input type="checkbox"/> PASS <input type="checkbox"/> FAIL
4				<input type="checkbox"/> PASS <input type="checkbox"/> FAIL
5				<input type="checkbox"/> PASS <input type="checkbox"/> FAIL
6				<input type="checkbox"/> PASS <input type="checkbox"/> FAIL
7				<input type="checkbox"/> PASS <input type="checkbox"/> FAIL
8				<input type="checkbox"/> PASS <input type="checkbox"/> FAIL
9				<input type="checkbox"/> PASS <input type="checkbox"/> FAIL
10				<input type="checkbox"/> PASS <input type="checkbox"/> FAIL
11				<input type="checkbox"/> PASS <input type="checkbox"/> FAIL
12				<input type="checkbox"/> PASS <input type="checkbox"/> FAIL
Combined				<input type="checkbox"/> PASS <input type="checkbox"/> FAIL